

Subject: Welcome to Online Learning at Humber College

If you have not registered for an online course, please disregard this message

Dear Student,

As you prepare to learn online this semester, the Open Learning Centre would like to thank you for choosing Humber College as your higher education destination and for registering in an online course. The OLC team provides students with dedicated support that allows for an innovative and effective learning experience for all.

To get started, we invite you to become familiar with our main student support websites: [HumberOnline](http://humberonline.ca/) (http://humberonline.ca/) and our accompanying [Student Learning Kit](http://bit.ly/HumberSLKit) (http://bit.ly/HumberSLKit). Both sites are designed to facilitate your transition to online studies by sharing key updates, tips and tools including [how to use Blackboard](#), Humber College's primary Learning Management System.

Before logging into Blackboard, remember to [prepare your computer](#) by reviewing Blackboard technical requirements and running a [browser check](#).

To access your Blackboard course site, you are required to log into learn.humber.ca. Students will have access to a course in Blackboard **2-3 days** prior to the course start date and will lose access **2 weeks** after the course end date.

If you are logging in for the first time, you will be given a temporary password from the ITS Service desk. After you log in, you will be asked to change your password. To contact ITS Service desk call 416.675.6622 X8888, 1.866.484.6622 (Toll Free), chat at humber.ca/techtalk or email supportcentre@humber.ca.

Once you have logged in, click on your specific course code located under "My Courses" module to access the specific course site and information. The course

navigation menu can be found on the left side. Check for information such as the **course outline**, a faculty **welcome letter** and a **critical path**, which is a course schedule outlining weekly tasks and due dates.

You will also find course content, assignments, assessments and grades within your Blackboard course environment. Make sure to check in with your course regularly, as updates will happen (Announcements, Course Messages, Emails, etc). Be sure to review your course outline and critical path in your course site(s), as they may be updated throughout the rest of the semester.

Have questions about the course content? Blackboard has an internal email system. To contact your instructor within the Blackboard course, select Course Messages. In some cases, faculty may prefer you contact them through their @humber.ca email address instead. Please verify which method of communication is preferred with your instructor at the beginning of the semester.

Want to know what textbooks might be required? Check out the Course Outline. To place a textbook order, please go to the following websites:

[North](http://www.humbershop.ca) - www.humbershop.ca

[Lakeshore](http://www.humberlakeshoreshop.ca) - www.humberlakeshoreshop.ca

For more Blackboard information, visit the following websites:

[Humber Online - Blackboard Support](#)

[Blackboard.com - Student Help](#)

Download the free [Blackboard App for Students](#), which allows students to connect with their courses on iOS and Android mobile platforms.

Contact the [Open Learning Centre](#) if you have any issue with accessing course content or if you have questions regarding navigating Blackboard. The Centre is open virtually Monday to Friday from 8:30 AM to 7:00 PM and Saturday from

9:00 AM to 4:00 PM (hours subject to change due to holidays). You can also follow us on Twitter - @HumberOLC.

Remember to stay informed by regularly visiting [Humber Updates](#) and stay connected by engaging with Humber staff and the wide range of [Student Services](#).

We look forward to supporting you and your journey as an online student at Humber College.

Best regards,

OLC Team